

AUSTIN HEALTH DISABILITY ACTION PLAN PROGRESS REPORT JAN - JUNE 2024



Inclusive

172 Austin medical staff attending training on, 'Small Change, Big Impact: Disability and the patient experience'

223 staff completed a survey about their baseline disability knowledge & confidence.



We offer remuneration for formally onboarded consumers



We now have posters for staff on language about disability and how to ask the disability question

Next 6 months

A Workplace Adjustment Guideline to support staff will be endorsed



Accessible

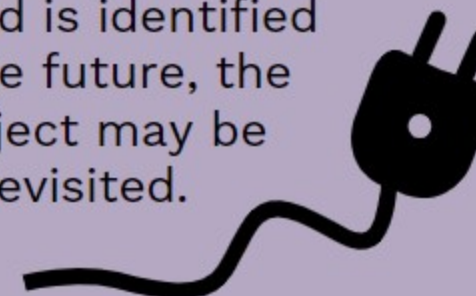
Easy English version of the Disability Liaison Officer (DLO) poster is now available



The Emergency Department rebuild will have a changing places toilets

The project to support dedicated recharge points for powered mobility users has been closed.

If need is identified in the future, the project may be revisited.



Next 6 months

We are about to start a project improving our website to improve accessibility

Identify staff language skills, including Auslan, to improve patient experience



Effective



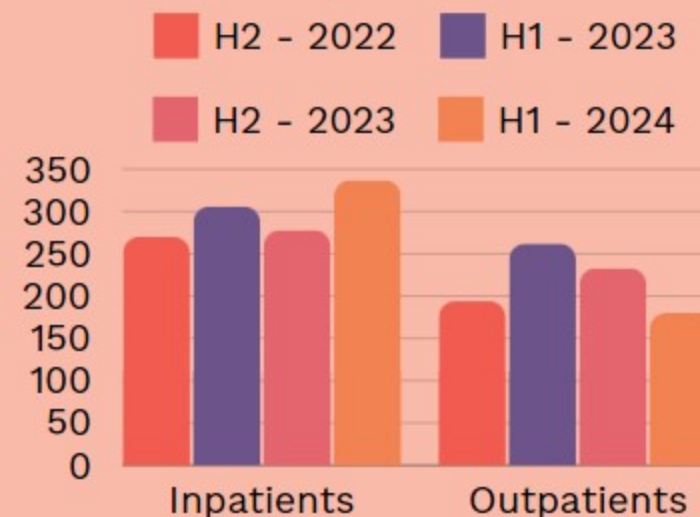
Research has started to help us understand how the DLO program improves access to care

Our NDIS program lead roles have started and are supporting staff to understand the NDIS



Ability@Austin are now offering 10 services

DLO Program Referrals



Next 6 months

We will update our NDIS documentation for staff

Disability identifier question set report will be published